Access Text Reports

https://in.textty.com/web-portal/

92 Counties in IN have text

https://www.textty.com/

https://www.youtube.com/watch?time_continue=11&v=HW1hRBn30Rg

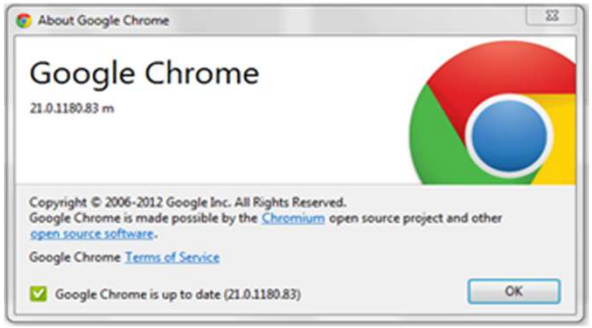
What is Textty?

Textty is a platform that allows the PSAP to 'add on' non-voice (SMS) to an existing phase II E9-1-1 call.
It provides text TO & FROM 9-1-1 services.
When voice isn't enough, INdigital has the solution.

*Not all carriers provide text-TO-911 service in all counties where PSAPs provide text-TO-911 service.

Google chrome

OR



NO EXPLORER

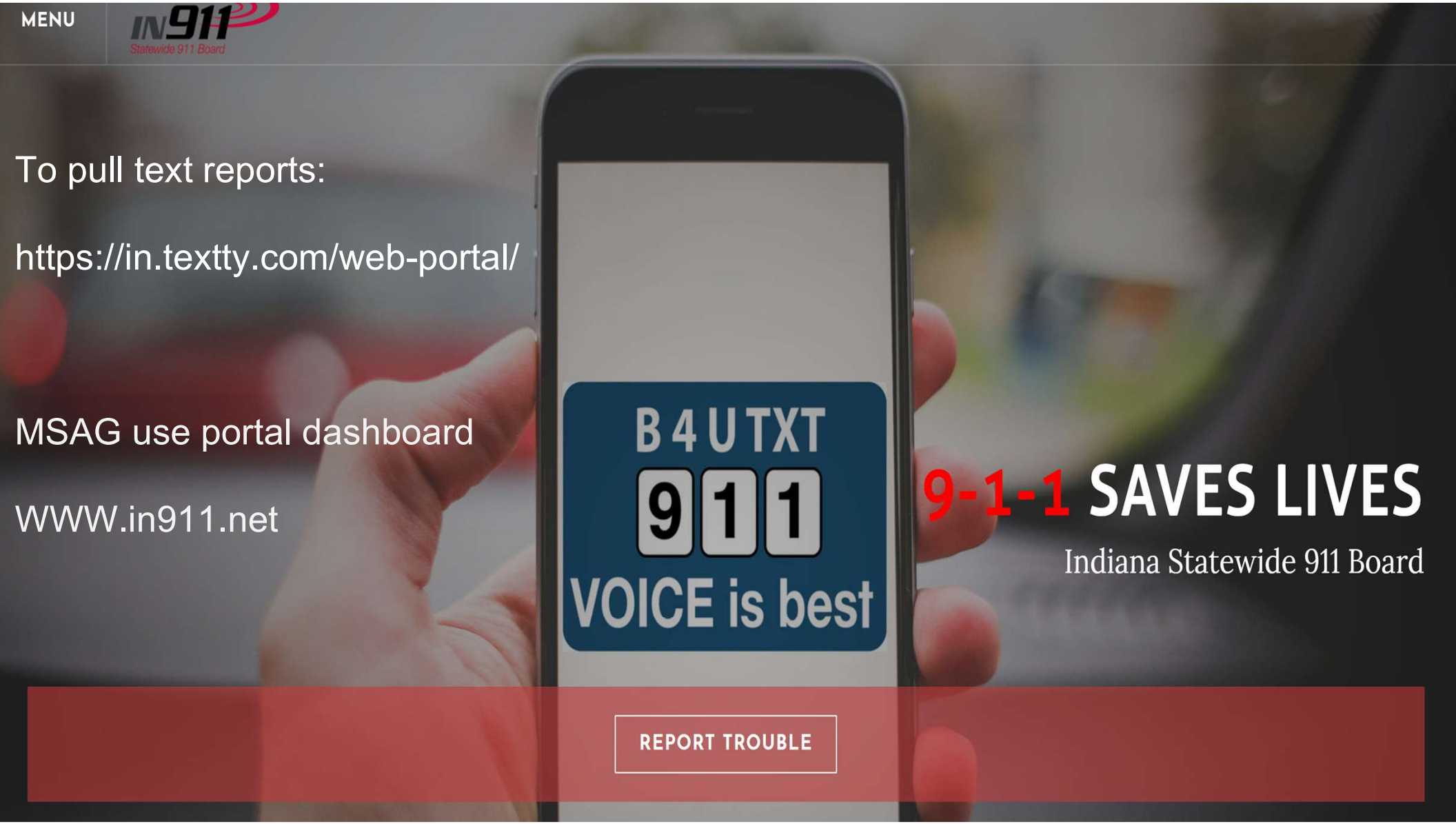
INdigital

VIP Access

Security is provided through the use of one time passwords (OTP) on your mobile device (iPhone, android or other smart phone) or a compact password token

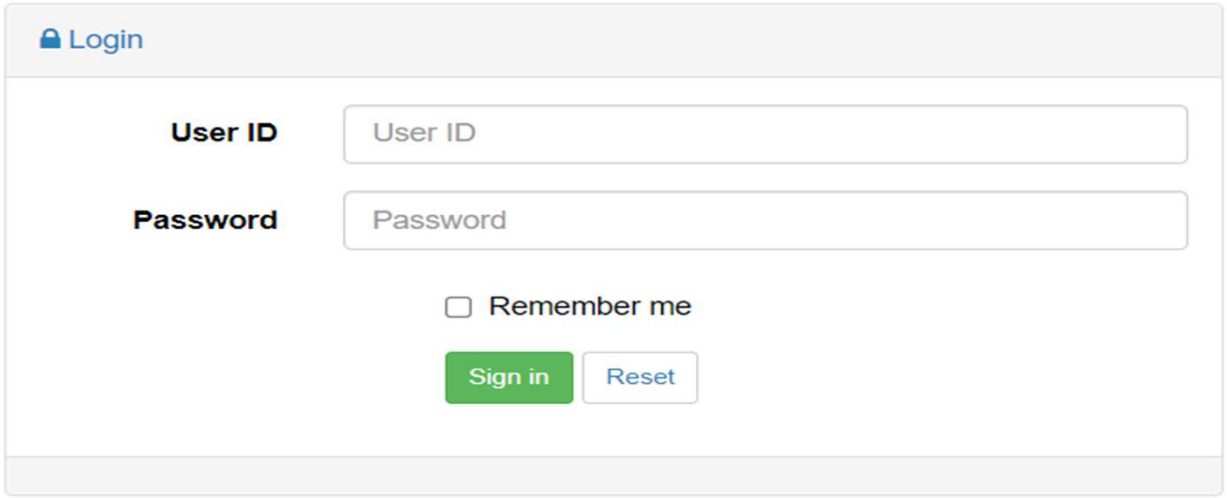
Download the app to your phone for easy access through play store Credential ID is what is needed to insure your access

You must have a credential ID setup with system INdigital to have access into the site

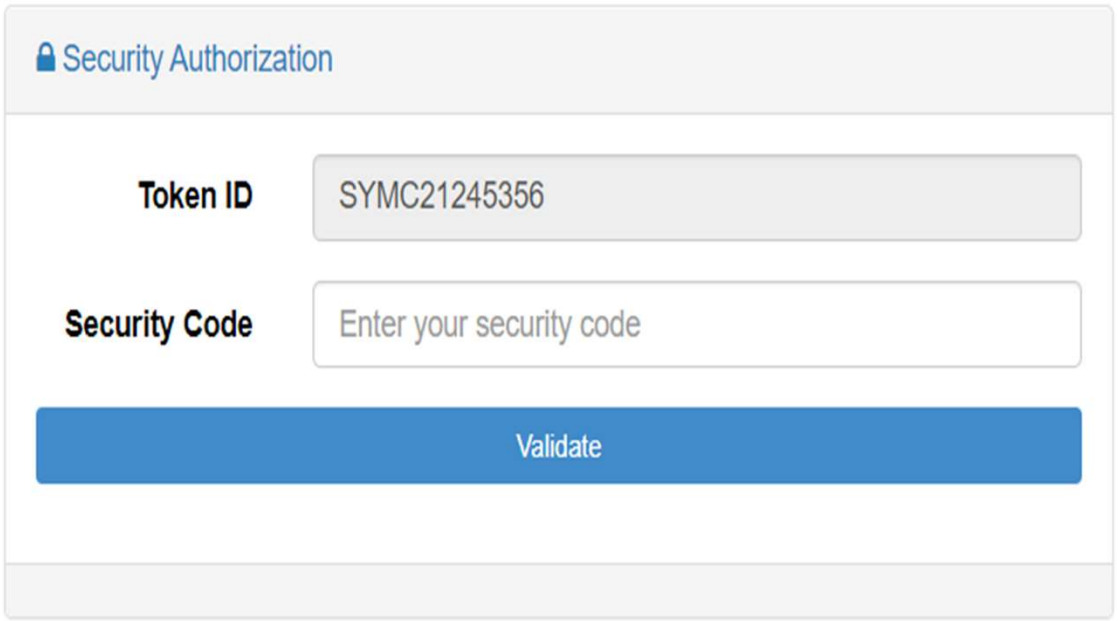

MENU
IN911
Statewide 911 Board
To pull text reports:
https://in.textty.com/web-portal/
MSAG use portal dashboard
WWW.in911.net
B 4 U TXT
9 1 1
VOICE is best
9-1-1 SAVES LIVES
Indiana Statewide 911 Board
REPORT TROUBLE

Text Report Portal to pull reports

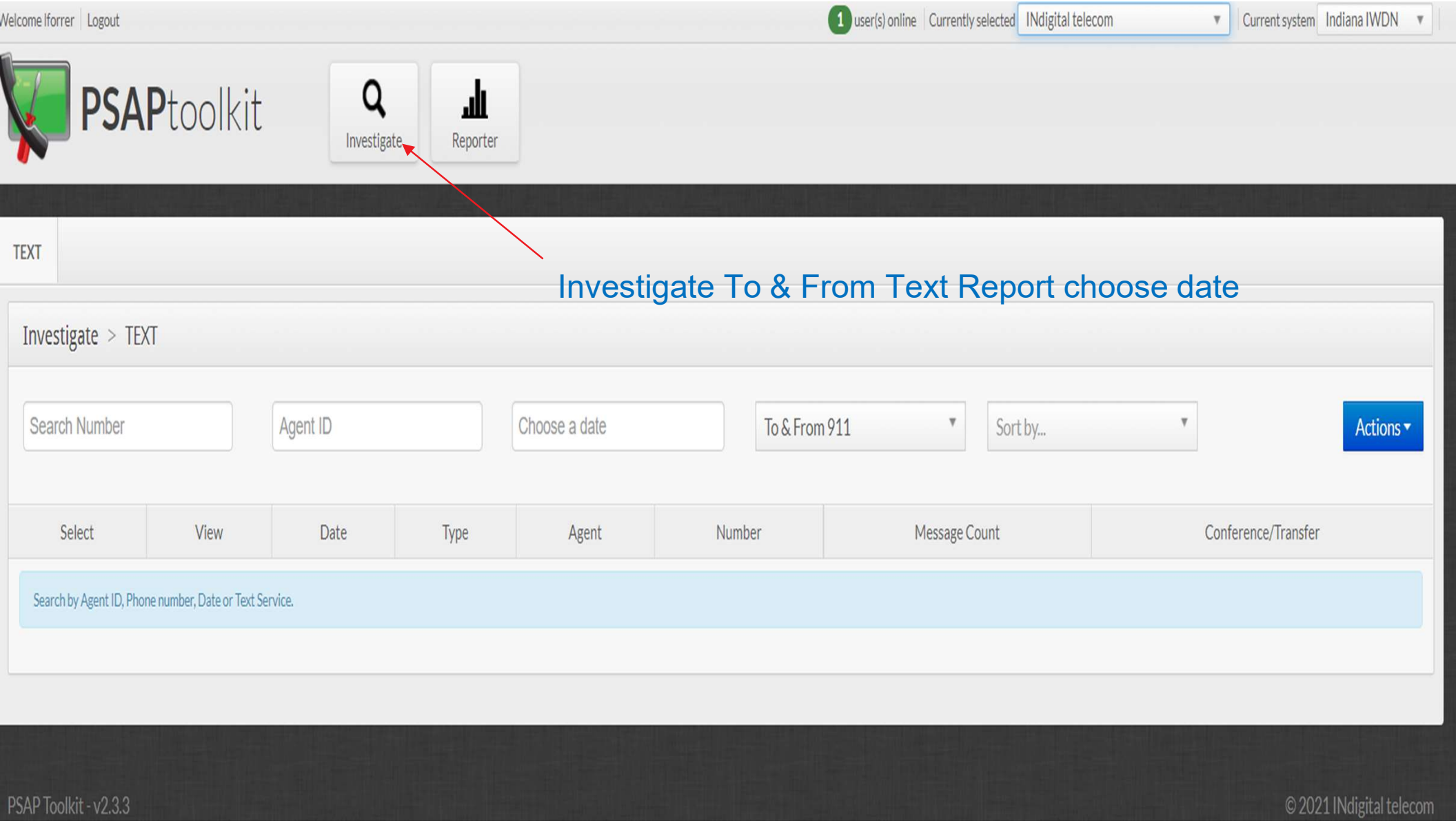
https: //in.textty.com/web-portal/



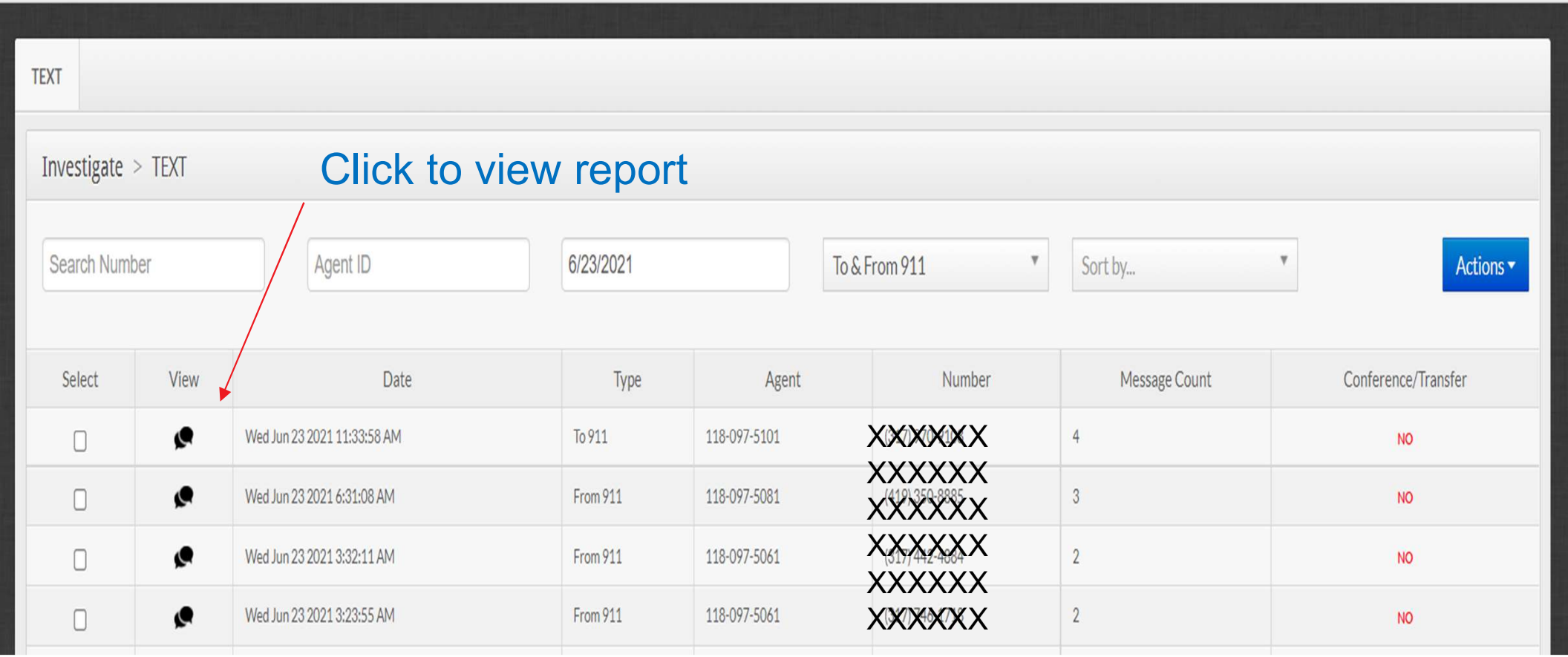
Enter Security Code



Changes every 30 seconds


Welcome lforrer
Logout
1 user(s) online
Currently selected
INdigital telecom
Current system
Indiana IWDN
PSAPtoolkit
Investigate
Reporter
TEXT
Investigate To & From Text Report choose date
Investigate > TEXT
Search Number
Agent ID
Choose a date
To & From 911
Sort by...
Actions
Select
View
Date
Type
Agent
Number
Message Count
Conference/Transfer
Search by Agent ID, Phone number, Date or Text Service.
PSAP Toolkit - v2.3.3
© 2021 INdigital telecom

View Report


TEXT
Investigate > TEXT
Click to view report
Search Number
Agent ID
6/23/2021
To & From 911
Sort by...
Actions
Select
View
Date
Type
Agent
Number
Message Count
Conference/Transfer
Wed Jun 23 2021 11:33:58 AM
To 911
118-097-5101
XXXXXX
4
NO
Wed Jun 23 2021 6:31:08 AM
From 911
118-097-5081
XXXXXX
3
NO
Wed Jun 23 2021 3:32:11 AM
From 911
118-097-5061
XXXXXX
2
NO
Wed Jun 23 2021 3:23:55 AM
From 911
118-097-5061
XXXXXX
2
NO

Back to search > Conversation with (XXXXXXX

Export to CSV | Export to PDF

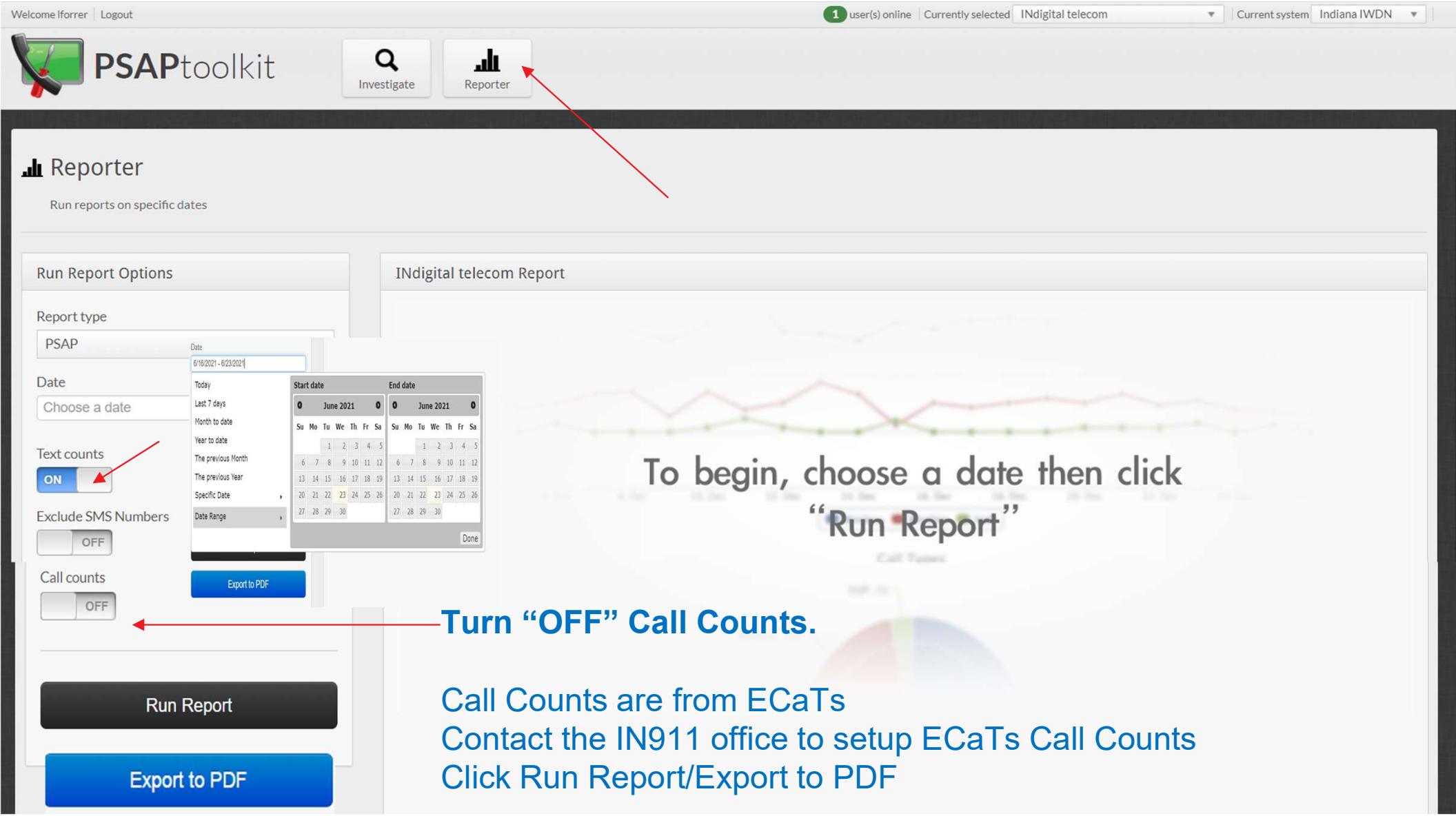
Export Report to pdf

Always use the "BACK TO SEARCH"

Lat: 39.787620
Lon: -86.122448
Radius: 3339.3
Confidence: none

XXXXX
Cvgxbxhx Xbox
Wed Jun 23 2021 11:33:58 AM

XXXXXX
Hhdbcbcjcbxjxxjvj vcsucs
Wed Jun 23 2021 11:34:01 AM


Welcome lforrer | Logout
1 user(s) online | Currently selected INdigital telecom | Current system Indiana IWDN
PSAPtoolkit
Investigate
Reporter
Reporter
Run reports on specific dates
Run Report Options
INdigital telecom Report
Report type
PSAP
Date
Choose a date
Text counts
ON
Exclude SMS Numbers
OFF
Call counts
OFF
Run Report
Export to PDF
Today
Last 7 days
Month to date
Year to date
The previous Month
The previous Year
Specific Date
Date Range
Start date
End date
June 2021
Done
To begin, choose a date then click
"Run Report"
Turn "OFF" Call Counts.
Call Counts are from ECaTs
Contact the IN911 office to setup ECaTs Call Counts
Click Run Report/Export to PDF

Run Report Options

Report type

PSAP

Date

1/1/2021 - 6/23/2021

Text counts

ON

Exclude SMS Numbers

OFF

Call counts

OFF

Run Report

Export to PDF

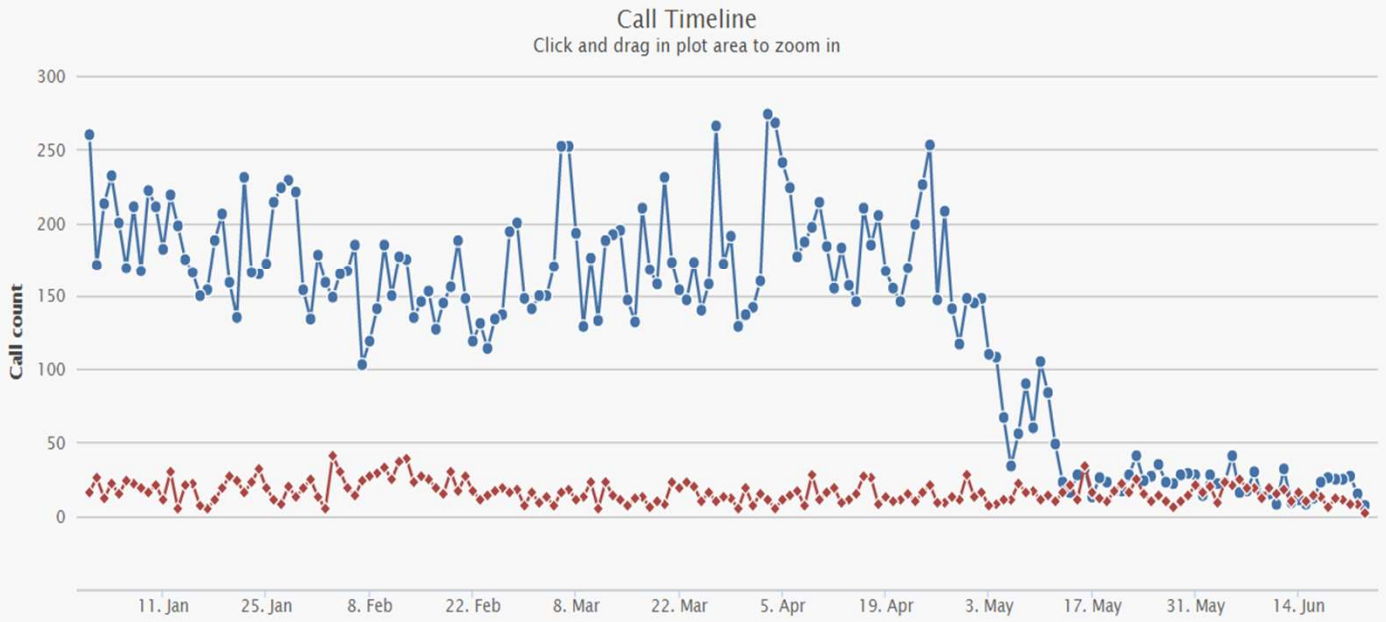
Marion County Report

ADVISORY:

NPTK report totals represent all delivered call attempts. Overflows, transfers and other factors may produce totals that differ from locally generated reports.

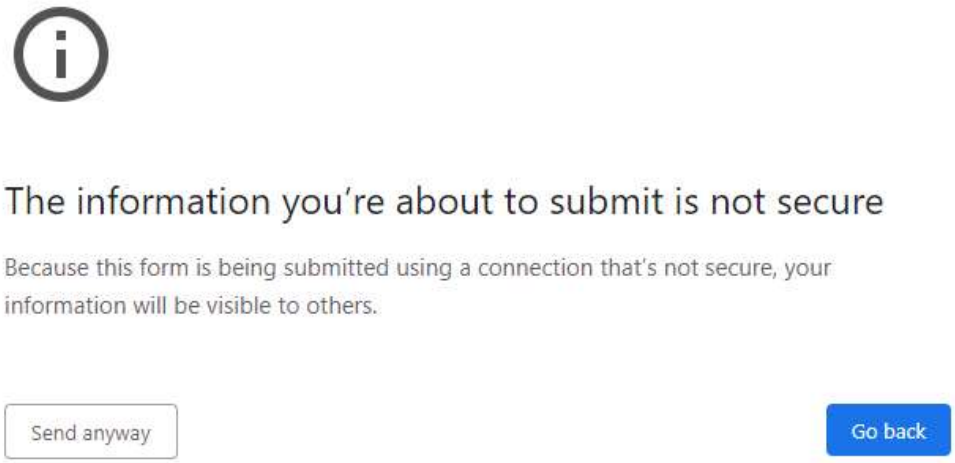
Reports are as accurate as possible using the information available at the network level.

From 911		To 911		Total
23,185	+	2,819	=	26,004



Click Run Report and Export to PDF

If this comes up when you run a report send anyway



Need help?

Call: 877.469.2010

To report trouble email: support@indigital.net