

November 1, 2004

Bluegrass Cellular has setup the following procedures to assist Public Safety Answering Points (PSAP) with emergency situations. Please make copies of the enclosed form and distribute to each of your dispatchers.

1. PSAP is to complete the PSAP Customer CNA Emergency Release Request.
2. PSAP is to fax the Emergency Release Request to (270) 769-8335 (this is a cell phone that is manned 24/7 and will ring to notify the responsible Bluegrass personal that a emergency request is being faxed)
3. Bluegrass personal will obtain the required information and call the PSAP back.

**We are required to have the completed PSAP Customer CNA Emergency Release Request before any information can be given out.**

If you have any other questions, please call.

Sincerely

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